



UNITED STATES ENVIRONMENTAL PROTECTION AGENCY  
REGION 5  
77 WEST JACKSON BOULEVARD  
CHICAGO, IL 60604-3590

AUG 20 2015

REPLY TO THE ATTENTION OF:

SE-5J

**CERTIFIED MAIL**  
**RETURN RECEIPT REQUESTED**

Saginaw Development LLP  
c/o Mr. Scott Smith, Owner  
9451 Shyre Circle  
Davison, Michigan 48423

Re: Baker Perkins Site  
1010 Hess Avenue in Saginaw, Saginaw County, Michigan  
Site Spill Identification Number: C51X  
General Notice of Potential Liability and Request for Information

Dear Mr. Smith:

The U.S. Environmental Protection Agency has documented the release or threat of release of hazardous substances, pollutants and contaminants into the environment from Baker Perkins (BP) Site located at 1010 Hess Avenue in Saginaw, Saginaw County, Michigan, and is planning to spend public funds to control and investigate these releases. This action will be taken by EPA pursuant to the Comprehensive Environmental Response, Compensation, and Liability Act of 1980, as amended (CERCLA), 42 U.S.C. §§ 9601-9675 unless EPA determines that such action will be done properly by a responsible party or parties. Responsible parties under CERCLA include the current and former owners and operators of the BP Site, and persons who generated the hazardous substances or were involved in the transport, treatment or disposal of the hazardous substances at the Site. Under Section 107(a) of CERCLA, 42 U.S.C. § 9607(a), where EPA uses public funds towards the cleanup of the hazardous substances, responsible parties are liable for all costs associated with the removal or remedial action and all other necessary costs incurred in cleaning up the BP Site, including investigation, planning and enforcement costs.

EPA is currently planning to conduct the following actions at the BP Site:

1. Develop and implement a Site Health and Safety Plan, a Site Contingency Plan and an Air Monitoring/Sampling Plan;
2. Establish and implement an ACM debris management plan, including appropriate control mechanisms (e.g. wetting);
3. Secure the perimeter fence, as needed;

4. Inventory and perform hazard characterization on substances contained in drums, totes, and other containers;
5. Inventory and perform sampling to further delineate PCB-contaminated media;
6. Remove and dispose of solid waste to facilitate removal activities;
7. Perform sampling and analysis to determine disposal options;
8. Transport and dispose of all ACM, or identified hazardous substances, pollutants, ACM-impacted wastes, or contaminants at an EPA-approved disposal facility in accordance with U.S. EPA Off-Site Rule (40 CFR § 300.440); and
9. Take any other necessary response actions to address any release or threatened release of a hazardous substance, pollutant, or contaminant that the EPA determines may pose an imminent and substantial endangerment to the public health or welfare or the environment.

EPA has received information that Saginaw Development LLP may have operated at the BP Site or generated or transported hazardous substances that were disposed of at the BP Site. By this letter, EPA notifies you, as an owner of Saginaw Development LLP, of its potential liability with regard to this matter and encourages it, as a potentially responsible party, to agree to reimburse EPA for costs incurred to date and to voluntarily perform or finance the response activities that EPA has determined or will determine are required at the BP Site. EPA is willing to discuss the entry of an appropriate administrative consent order under which Saginaw Development LLP would perform or finance response activities and reimburse EPA for its costs.

If a consent order cannot be promptly concluded, EPA may issue a unilateral order under Section 106 of CERCLA, requiring Saginaw Development LLP to perform specified work. Under Sections 106 and 107 of CERCLA, Saginaw Development LLP may be liable for reimbursement of EPA's costs, for statutory penalties and for treble damages for noncompliance with such an order. If Saginaw Development LLP is a qualified small business, enclosed is a *U.S. EPA Small Business Resources Information Sheet*, which may be helpful if it is subject to an EPA enforcement action.

Because of the conditions described above, EPA believes that response activities at the BP Site must be initiated as quickly as possible. Therefore, EPA does not intend to utilize the special notice procedures available under Section 122(e) of CERCLA.

In addition, EPA is seeking to obtain certain other information from you pursuant to its authority under Section 104(e) of CERCLA, 42 U.S.C. § 9604(e), for the purpose of enforcing CERCLA and to assist in determining the need for response to a release of hazardous substance(s) under CERCLA. The Administrator of EPA has the authority to require any person who has, or may have, information relevant to any of the following to furnish EPA with such information: (a) the identification, nature or quantity of materials which have been or are generated, treated, stored or disposed of at, or transported to, a facility; (b) the nature or extent of a release or threatened release of a hazardous substance, pollutant or contaminant at or from a facility; and (c) the ability of a person to pay for or perform a cleanup.

EPA is responding to the release or threat of release of hazardous substances, pollutants or contaminants at the Site. EPA is seeking additional information concerning the generation, storage, treatment, transportation and disposal of such substances. In addition, EPA is identifying activities, materials and parties that contributed to releases at the Site. EPA believes that you might have information that may assist the Agency in its efforts.

Pursuant to Section 104(e) of CERCLA, you are hereby requested to submit the information concerning the Site requested in Enclosure 1. This request is directed to you, your company, its officers, directors and employees and its subsidiaries, divisions, facilities and its officers, directors and employees. **EPA asks that you respond completely and truthfully to this information request and its questions in Enclosure 2 within 20 calendar days of your receipt of this correspondence.** While EPA seeks your cooperation in this investigation, compliance with the Information Request is required by law. Failure to respond fully and truthfully to this request, or to adequately justify any failure to respond, may result in an enforcement action against you by EPA under Section 104 of CERCLA, as amended.

The written statements submitted pursuant to this request must be notarized and submitted under an authorized signature certifying that all information contained therein is true and accurate to the best of the signatory's knowledge and belief. Moreover, any documents submitted to EPA pursuant to this information request should be certified as true and authentic to the best of the signatory's knowledge and belief. Should the signatory find, at any time after the submittal of the requested information, that any portion of the submitted information is false, the signatory should so notify EPA. If any answer certified as true should be found to be untrue, the signatory can and may be prosecuted pursuant to 18 U.S.C. § 1001. EPA has the authority to use the information requested herein in any administrative, civil or criminal action. This Information Request is not subject to the approval requirements of the Paperwork Reduction Act of 1995, 44 U.S.C. § 3501 *et seq.*

We encourage you to give this matter your immediate attention. Enclosure 1 is a summary of the information that EPA has about the Site and of the Agency's activities at the Site. Enclosure 2 contains the Information Request Questions. Instructions to guide you in the preparation of your response are in Enclosure 3. Definitions of the terms used in this Information Request and in the Questions are set forth in Enclosure 4.

You are entitled to assert a claim of business confidentiality in the manner described in 40 C.F.R. § 2.203(b) covering any part or all of the information you provide. Information subject to a claim of business confidentiality will be made available to the public only in accordance with 40 C.F.R. Part 2, Subpart B. Unless a claim of business confidentiality is asserted at the time the request for information is submitted, EPA may make this information available to the public without further notice to you. Additional instructions about claims of business confidentiality are provided in the Information Request Instructions and Definitions, Enclosure 5. Enclosure 6 is a summary of EPA's legal authority.

Your responses to both the notice of potential liability within fourteen (14) calendar days of receipt of this letter and the information requests within twenty (20) calendar days should be sent to:

Fouad Dababneh, Enforcement Specialist  
U.S. Environmental Protection Agency, Region 5  
Superfund Division - Enforcement and Compliance Assurance Branch  
Enforcement Services Section 2, SE-5J  
77 West Jackson Boulevard  
Chicago, Illinois 60604-3590

If EPA does not receive a timely response, EPA will assume that Saginaw Development LLP does not wish to negotiate a resolution of its potential responsibility in connection with the BP Site and that it has declined any involvement in performing the response activities.

Your response should indicate the appropriate name, address and telephone number for further contact regarding Saginaw Development LLP. If it is already involved in discussions with state or local authorities, engaged in a voluntary cleanup action or involved in a lawsuit regarding the BP Site, activities should continue as the Saginaw Development LLP sees fit. This letter is not intended to advise Saginaw Development LLP, or direct it to restrict or discontinue any such activities already underway; however, Saginaw Development LLP is advised to report the status of those discussions or actions in its response to this letter and to provide a copy of it to any other parties involved in those discussions or actions.

If you have any legal questions, please call Thomas Turner, Associate Regional Counsel, at (312) 886-6613, e-mail [turner.thomas@epa.gov](mailto:turner.thomas@epa.gov). If there are technical questions about this Site, call Tricia Edwards, On Scene Coordinator, at (734) 692-7687, e-mail [edwards.tricia@epa.gov](mailto:edwards.tricia@epa.gov). Address all other questions to Fouad Dababneh, Enforcement Specialist, at (312) 353-3944, e-mail [dababneh.fouad@epa.gov](mailto:dababneh.fouad@epa.gov).

Due to the nature of the problem at this facility and the attendant legal ramifications, EPA strongly encourages Saginaw Development LLP to submit a written response within the time frame specified herein. We hope you will give this matter your immediate attention.

Sincerely,

A handwritten signature in black ink, appearing to read 'J. El-Zein', followed by a horizontal line.

Jason El-Zein, Chief  
Emergency Response Branch 1

Enclosures:

1. Site History
2. Questions
3. Instructions
4. Definitions
5. Confidential Business Information
6. Description of Legal Authority
7. Small Business Administration Fact Sheet

## Enclosure 1

### SITE HISTORY

The Baker Perkins (BP) Site consists of multi-story industrial buildings, demolished industrial buildings and large piles of debris that contain asbestos, as well as other hazardous substances. The BP Site is located in a mixed residential, commercial and industrial neighborhood in Saginaw, Saginaw County, Michigan. In October 2013, the Saginaw County Land Bank Authority (SCLBA) collected samples from the debris piles and test results indicated the presence of asbestos. Analytical results for one liquid sample collected from a pit in the central portion of the Site exceeded State of Michigan criteria for the protection of groundwater, including criteria for lead; silver; fluoranthene; 3,4-methylphenol; and phenanthrene. Also, samples collected from wood block flooring materials indicated the presence of polychlorinated biphenyls (PCBs).

On March 4, 2014, the SCLBA requested assistance from the EPA Region 5 to evaluate and remove the potential imminent and substantial threats to the public health and the environment posed by BP Site conditions.

In April 2014, the Weston Solutions, Inc. Superfund Technical Assessment and Response Team (START) conducted a site assessment. Samples were collected from debris piles, oil-stained wood block flooring materials, 15,000 gallon underground storage (UST) tank and drums. Results indicated the presence of asbestos in the debris piles, PCB in the oil-stained wood block flooring and Volatile Organic Compounds (VOCs) in the UST and the drums.

EPA completed the site assessment in April 2014.

Enclosure 2

QUESTIONS

1. Identify all persons consulted in the preparation of the answers to the questions of this Information Request.
2. Identify all documents consulted, examined or referred to in the preparation of the answers to the questions of this Information Request and provide copies of all such documents.
3. If you have reason to believe that there may be persons able to provide a more detailed or complete response to any question of this Information Request or who may be able to provide additional responsive documents, identify such persons.
4. If Respondent is a partnership, provide copies of the Partnership Agreement.
5. If Respondent is a limited liability corporation, identify the officers of the limited liability corporation and identify all corporations that are a Parent Corporation and/or have ownership interests in Respondent.
6. Describe in detail the nature of your business.
7. Describe in detail the purpose(s) for which Respondent used the property at 1010 Hess Avenue.
8. Please provide a copy of the purchase agreement for the assets purchased by you for the 1010 Hess Avenue location.
9. Prior to purchase of 1010 Hess Avenue assets, did you conduct any environmental assessment work at the Site? Please provide a summary of findings of any assessment work conducted. Please provide copies of any documents generated during any assessment processes conducted by you.
10. Please describe the condition of the property at the time that you acquired 1010 Hess Avenue assets.
11. List all bank accounts held in your name, including the name and address of each bank, the account numbers, the years such accounts were active, and the current balance on each existing account from 2011 to the present.
12. Provide copies of all federal tax returns (income tax, gift tax, estate tax, or other) for you from 2011 to the present.

13. Provide copies of all state tax returns (income tax, gift tax, estate tax, or other) for you from 2011 to the present.
14. Identify and provide copies of all income statements for you from 2011 to the present.
15. Identify and provide copies of all financial statements, financial reports, and financial projections (whether audited or unaudited), including accompanying footnotes and auditor's reports, that were prepared by, for, or on behalf of you.
16. Identify and provide copies of all documents showing the amount, source, and accounting basis of initial and subsequent transfers to you.
17. Identify and provide copies of all documents that memorialize or evidence distributions of corpus or of income from you including but not limited to:
  - (a) Fair market value;
  - (b) Basis of property to beneficiaries; and
  - (c) Gain or loss on in-kind distribution.
18. Identify and provide copies of all documents showing actual or proposed agreements between you and other persons.
19. Identify and provide copies of all documents that memorialize or evidence:
  - (a) Investments by you, including but not limited to investments in real estate, notes, and stock; and
  - (b) The subsequent disposition of these investments.
20. Identify all documents that memorialize or evidence liability and/or life insurance owned by you, including but not limited to:
  - (a) Name, address, and social security number of the insured;
  - (b) Name and address of insurance company;
  - (c) Policy number and face amount of insurance policy; and
  - (d) Beneficiaries.
21. Identify those individuals and entities who have performed accounting functions, or who have prepared financial statements or tax returns, or similar functions for you from 2011 to the present.
22. At any time during your ownership of 1010 Hess Avenue, did any Respondents ever enter into any contract or informal agreement whereby any person was granted access to 1010 Hess Avenue or granted the right to remove materials from the BP Site?



23. If the answer to the preceding question is affirmative:
- (a) Identify all parties to the contract or agreement;
  - (b) The beginning date and ending date (if know) of the contract or agreement; and
  - (c) The terms of the contract or agreement, including but not limited to the scope of the permission given, to enter the parcel, the compensation given to the property owner(s) in return for the permission, any specific on what type of equipment could be used or left on the parcel, and any specifics on what actions could be taken on the parcel, or what could be removed from the parcel.
24. At any time during your ownership of 1010 Hess Avenue, did anyone move (or remove) any materials on (or from) 1010 Hess Avenue?
25. If the answer to the preceding question is affirmative:
- (a) Identify who moved (or removed) materials;
  - (b) Describe the materials moved (or removed);
  - (c) Identify which of the three parcels, and the location of such parcel from which materials were moved (or removed);
  - (d) Identify the location to which the materials were moved (or removed), if known;
  - (e) Identify the time frames (or dates) of such movement (or removal); and
  - (f) Describe what equipment (or tools) were used to move (or remove) the materials.
26. At any time during your ownership of 1010 Hess Avenue, did you operate (or lease out any or all of the previously described Site property for) any mechanical, chemical, industrial, or other processes for any purposes?
27. If the answer to the preceding question is affirmative:
- (a) Identify the nature of any and all operations (as described in Question No. 26) performed at the 1010 Hess Avenue Site property;
  - (b) Identify any and all other parties that you arranged or contracted with, or in any way allowed or encouraged, to perform any such processes as described in (above) Question No. 26; and
  - (c) Describe the specific process(es) occurring at the 1010 Hess Avenue Site property that were identified in (above) Question No. 27(a).
28. At any time during your ownership of 1010 Hess Avenue, did you perform (or hire, contract or arrange to have performed) any acts of construction or demolition on the Site property?

29. If the answer to the preceding question is affirmative:

- (a) Identify the nature of any and all operations (as described in Question No. 28) performed at the 1010 Hess Avenue Site property;
- (b) Identify any and all other parties that you arranged or contracted with, or in any way allowed or encouraged, to perform any such processes as described in (above) Question No. 28; and
- (c) Describe the specific process(es) occurring at the 1010 Hess Avenue Site property that were identified in (above) Question No. 29(a).

Enclosure 3

INSTRUCTIONS

1. Answer each of the questions in this Information Request separately.
2. Precede each answer with the number of the question to which it corresponds.
3. In answering each question, identify all persons and contributing sources of information.
4. You must supplement your response to EPA if, after submission of your response, additional information should later become known or available. Should you find at any time after the submission of your response that any portion of the submitted information is false or misrepresents the truth, you must notify EPA as soon as possible.
5. For any document submitted in response to a question, indicate the number of the question to which it responds.
6. You must respond to each question based upon all information and documents in your possession or control, or in the possession or control of your current or former employees, agents, contractors, or attorneys. Information must be furnished regardless of whether or not it is based on your personal knowledge, and regardless of source.
7. Your response must be accompanied by the following statement, or one that is substantially equivalent:

I certify under a penalty of law that this document and all enclosures were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gathered and evaluated the information submitted.

Based upon my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

8. If any of the requested documents have been transferred to others or have otherwise been disposed of, identify each document, the person to whom it was transferred, describe the circumstances surrounding the transfer or disposition, and state the date of the transfer or disposition.

9. All requested information must be provided notwithstanding its possible characterization as confidential information or trade secrets. If desired, you may assert a business confidentiality claim by means of the procedures described in Enclosure 7.

## Enclosure 4

### DEFINITIONS

As used in this letter, words in the singular also include the plural, and words in the masculine gender also include the feminine, and vice versa. All terms not defined herein will have their ordinary meaning, unless such terms are defined in CERCLA, RCRA, 40 C.F.R. Part 300 or 40 C.F.R. Parts 260 through 280, in which case, the statutory or regulatory definitions will apply.

1. The terms "and" and "or" shall be construed either disjunctively or conjunctively, as necessary, to bring within the scope of this request any information that might otherwise be construed to be outside its scope.
2. The term "arrangement" means every separate contract or other agreement between two or more persons, whether written or oral.
3. The term "documents" includes any written, recorded, computer-generated, or visually or aurally reproduced material of any kind in any medium in your possession, custody, or control, or known by you to exist, including originals, all prior drafts, and all non-identical copies.
4. The term "hazardous substance" shall have the same definition as that contained in Section 101(14) of CERCLA, and includes any mixtures of such hazardous substances with any other substances, including mixtures of hazardous substances with petroleum products or other nonhazardous substances.
5. The term "identify" means, with respect to a natural person, to set forth: (a) the person's full name; (b) present or last known business and home addresses and telephone numbers; (c) present or last known employer (include full name and address) with title, position or business. With respect to a corporation, partnership, or other business entity (including a sole proprietorship), the term "identify" means to provide its full name, address, and affiliation with the individual and/or company to whom/which this request is addressed.
6. The term "material" or "materials" shall mean any and all objects, goods, substances, or matter of any kind, including but not limited to wastes.
7. The term "person" shall include any individual, firm, unincorporated association, partnership, corporation, trust, or other entity.
8. The term "release" shall have the same definition as that contained in Section 101(22) of CERCLA, and includes any spilling, leaking, pumping, pouring, emitting, emptying, discharging, injecting, escaping, leaching, dumping, or disposing into the environment, including the abandonment or discharging of barrels, containers, and other closed receptacles containing any hazardous substance or pollutant or contaminant.

9. The term "BP Site" shall mean the parcel identified as 1010 Hess Avenue in Saginaw, Saginaw County, Michigan.

The terms "you" or "your company" or "Respondent" refer not only to the addressee of this letter as it is currently named and constituted, but also to all predecessors and successors in interest of the addressee, and all individual or corporate owners, subsidiaries, divisions, affiliates, and branches of the addressee and its predecessors and successors, including partnerships and limited liability entities.

Enclosure 5

CONFIDENTIAL BUSINESS INFORMATION

You may consider some of the information confidential that the EPA is requesting. You cannot withhold information or records upon that basis. The regulations at 40 C.F.R. Part 2, Section 200, *et seq.*, require that EPA affords you the opportunity to substantiate your claim of confidentiality before the Agency makes a final determination on the confidentiality of the information.

You may assert a business confidentiality claim covering part or all of the information requested, in the manner described by 40 C.F.R. § 2.203(b). Information covered by such a claim will be disclosed by EPA only to the extent and only by means of the procedures set forth in 40 C.F.R. Part 2, Subpart B. (See 41 *Federal Register* 36902, *et seq.* (September 1, 1976); 43 *Federal Register* 4000, *et seq.* (December 18, 1985).) If no such claim accompanies the information when EPA receives it, the information may be made available to the public by the Agency without further notice to you. Please read carefully these cited regulations, together with the standards set forth in Section 104(e)(7) of Comprehensive Environmental Response, Compensation and Liability Act (CERCLA), because, as stated in Section 104(e)(7)(ii), certain categories of information are not properly the subject of a claim of confidential business information.

If you wish EPA to treat the information or record as "confidential," you must advise EPA of that fact by following the procedures described below, including the requirement for supporting your claim of confidentiality. To assert a claim of confidentiality, you must specify which portions of the information or documents you consider confidential. Please identify the information or document that you consider confidential by page, paragraph, and sentence. You must make a separate assertion of confidentiality for each response and each document that you consider confidential. Submit the portion of the response that you consider confidential in a separate, sealed envelope. Mark the envelope "confidential" and identify the number of the question to which it is the response.

For each assertion of confidentiality, identify:

1. The period of time for which you request that the Agency considers the information confidential, e.g., until a specific date or until the occurrence of a specific event;
2. The measures that you have taken to guard against disclosure of the information to others;
3. The extent to which the information has already been disclosed to others and the precautions that you have taken to ensure that no further disclosure occurs;

4. Whether EPA or another federal agency has made pertinent determination on the confidentiality of the information or document. If an agency has made such a determination, enclose a copy of that determination;
5. Whether disclosure of the information or document would be likely to result in substantial harmful effects to your competitive position. If you believe such harm would result from any disclosure, explain the nature of the harmful effects, why the harm should be viewed as substantial, and the causal relationship between disclosure and the harmful effect. Include a description of how a competitor would use the information;
6. Whether you assert that the information is voluntarily submitted as defined by 40 C.F.R. § 2.201(I). If you make this assertion, explain how the disclosure would tend to lessen the ability of EPA to obtain similar information in the future; and
7. Any other information that you deem relevant to a determination of confidentiality.

Please note that pursuant to 40 C.F.R. § 2.208(e), the burden of substantiating confidentiality rests with you. EPA will give little or no weight to conclusory allegations. If you believe that facts and documents necessary to substantiate confidentiality are themselves confidential, please identify them as such so that EPA may maintain their confidentiality pursuant to 40 C.F.R. § 2.205(c). If you do not identify this information and documents as "confidential" your comments will be available to the public without further notice to you.



## ENCLOSURE 6

### DESCRIPTION OF LEGAL AUTHORITY

The Federal Superfund law (the Comprehensive Environmental Response, Compensation and Liability Act, 42 U.S.C. Section 9601, *et seq.* (commonly referred to as **CERCLA** or **Superfund**) gives EPA the authority to, among other things: 1) assess contaminated sites, 2) determine the threats to human health and the environment posed by each site; and 3) clean up those sites.

Under Section 104(e)(2) of CERCLA, 42 U.S.C. § 9604 (e)(2), EPA has broad information gathering authority which allows EPA to require persons to furnish information or documents relating to:

- A. The identification, nature, and quantity of materials which have been or are generated, treated, stored, or disposed of at a vessel or facility, or transported to a vessel or facility;
- B. The nature or extent of a release or threatened release of a hazardous substance or pollutant or contaminant at/or from a vessel or facility;
- C. The ability to pay the costs of the clean-up.

Compliance with this Information Request is mandatory. Failure to respond fully and truthfully to each question within this Information Request and within the prescribed time frame can result in an enforcement action by EPA pursuant to Section 104(e)(5) of CERCLA. This Section also authorizes an enforcement action with similar penalties if the recipient of the Request does not respond and does not justify the failure to respond. Other statutory provisions (18 U.S.C. § 1001) authorize separate penalties if the responses contain false, fictitious or fraudulent statements. EPA has the authority to use the information requested in this Information Request in an administrative, civil or criminal action.

ENCLOSURE 7

SMALL BUSINESS ADMINISTRATION FACT SHEET

## U.S. EPA Small Business Resources Information Sheet

The United States Environmental Protection Agency provides an array of resources, including workshops, training sessions, hotlines, websites and guides, to help small businesses understand and comply with federal and state environmental laws. In addition to helping small businesses understand their environmental obligations and improve compliance, these resources will also help such businesses find cost-effective ways to comply through pollution prevention techniques and innovative technologies.

### EPA's Small Business Websites

**Small Business Environmental Homepage** - [www.smallbiz-enviroweb.org](http://www.smallbiz-enviroweb.org)

**Small Business Gateway** - [www.epa.gov/smallbusiness](http://www.epa.gov/smallbusiness)

**EPA's Small Business Ombudsman** - [www.epa.gov/sbo](http://www.epa.gov/sbo) or 1-800-368-5888

#### **EPA's Compliance Assistance Homepage**

[www.epa.gov/compliance/assistance/  
business.html](http://www.epa.gov/compliance/assistance/business.html)

This page is a gateway to industry and statute-specific environmental resources, from extensive web-based information to hotlines and compliance assistance specialists.

#### **EPA's Compliance Assistance Centers** [www.assistancecenters.net](http://www.assistancecenters.net)

EPA's Compliance Assistance Centers provide information targeted to industries with many small businesses. They were developed in partnership with industry, universities and other federal and state agencies.

#### **Agriculture** [www.epa.gov/agriculture/](http://www.epa.gov/agriculture/)

#### **Automotive Recycling** [www.ecarcenter.org](http://www.ecarcenter.org)

#### **Automotive Service and Repair** [www.ccar-greenlink.org](http://www.ccar-greenlink.org) or 1-888-GRN-LINK

#### **Chemical Manufacturing** [www.chemalliance.org](http://www.chemalliance.org)

#### **Construction** [www.cicacenter.org](http://www.cicacenter.org) or 1-734-995-4911

#### **Education** [www.campuserc.org](http://www.campuserc.org)

#### **Food Processing** [www.fpeac.org](http://www.fpeac.org)

#### **Healthcare** [www.hercenter.org](http://www.hercenter.org)

#### **Local Government** [www.lgean.org](http://www.lgean.org)

#### **Metal Finishing** [www.nmfrc.org](http://www.nmfrc.org)

#### **Paints and Coatings** [www.paintcenter.org](http://www.paintcenter.org)

#### **Printed Wiring Board Manufacturing** [www.pwbrc.org](http://www.pwbrc.org)

#### **Printing** [www.pneac.org](http://www.pneac.org)

#### **Ports** [www.portcompliance.org](http://www.portcompliance.org)

#### **U.S. Border Compliance and Import/Export Issues** [www.bordercenter.org](http://www.bordercenter.org)

#### **Hotlines, Helplines and Clearinghouses** [www.epa.gov/epahome/hotline.htm](http://www.epa.gov/epahome/hotline.htm)

EPA sponsors many free hotlines and clearinghouses that provide convenient assistance regarding environmental requirements. Some examples are:

#### **Antimicrobial Information Hotline** [info-antimicrobial@epa.gov](mailto:info-antimicrobial@epa.gov) or 1-703-308-6411

#### **Clean Air Technology Center (CATC) Info-line** [www.epa.gov/ttn/catc](http://www.epa.gov/ttn/catc) or 1-919-541-0800

#### **Emergency Planning and Community Right-To-Know Act** [www.epa.gov/superfund/resources/ infocenter/epcra.htm](http://www.epa.gov/superfund/resources/infocenter/epcra.htm) or 1-800-424-9346

#### **EPA Imported Vehicles and Engines Public Helpline** [www.epa.gov/otaq/imports](http://www.epa.gov/otaq/imports) or 734-214-4100

#### **National Pesticide Information Center** [www.npic.orst.edu/](http://www.npic.orst.edu/) or 1-800-858-7378

#### **National Response Center Hotline** - to report oil and hazardous substance spills [www.nrc.uscg.mil](http://www.nrc.uscg.mil) or 1-800-424-8802

#### **Pollution Prevention Information Clearinghouse (PPIC)** [www.epa.gov/opptintr/ppic](http://www.epa.gov/opptintr/ppic) or 1-202-566-0799

#### **Safe Drinking Water Hotline** [www.epa.gov/safewater/hotline/index. html](http://www.epa.gov/safewater/hotline/index.html) or 1-800-426-4791

#### **Stratospheric Ozone Protection Hotline** [www.epa.gov/ozone](http://www.epa.gov/ozone) or 1-800-296-1996